

# SNCF Réseau control over operation and maintenance services provided by Private Partners

Konference železniční dopravní cesta 2024

# Summary

## 1. SNCF RÉSEAU PPP & CONCESSION PROJECTS

SNCF RESEAU PPP & CONCESSION PROJECTS  
CONCESSION / PPP OPERATIONS DETAILS

## 2. MONITORING ORGANISATION

MONITORING AND CONTROL  
SNCF RESEAU ORGANISATION  
RISK ANALYSIS IS NEEDED TO DEFINE THE GOOD ORGANISATION

## 3. KPI

LEVEL OF TRAFFIC  
REGULARITY  
AVAILABILITY  
RELIABILITY  
COMFORT

## 4. CONCLUSION

SAFETY  
FEEDBACK AND VIGILANCE : CONTRACTS MANAGERS REQUIRED  
LONG-TERM PROJECT WANTED - LONG-TERM STAFF NEEDED

# 01

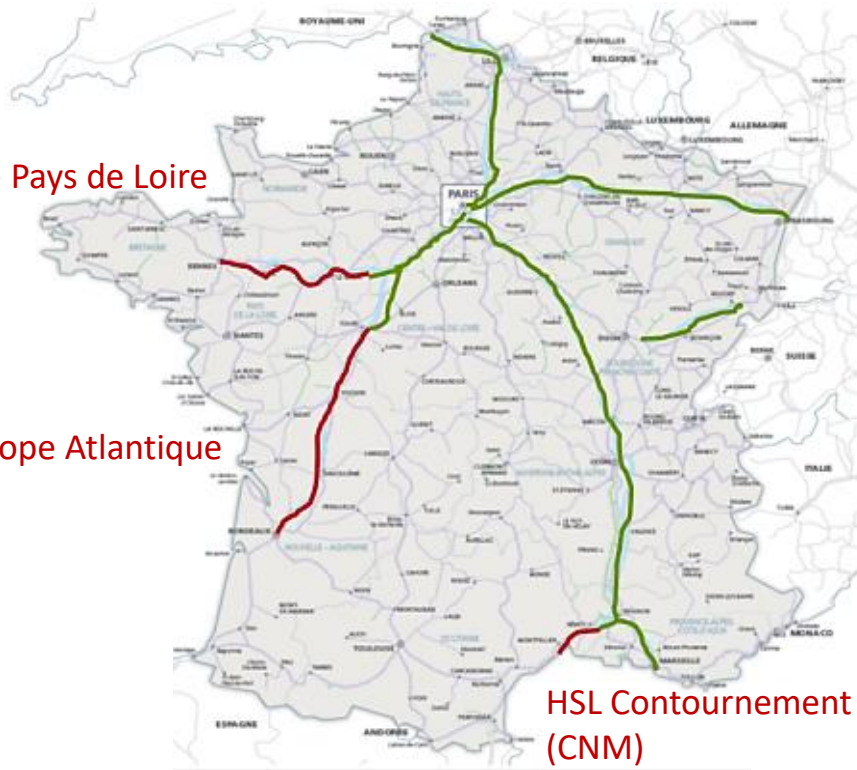
SNCF RESEAU

PPP & CONCESSION PROJECTS

# SNCF Réseau PPP & Concession Projects

HSL Bretagne Pays de Loire  
(BPL)

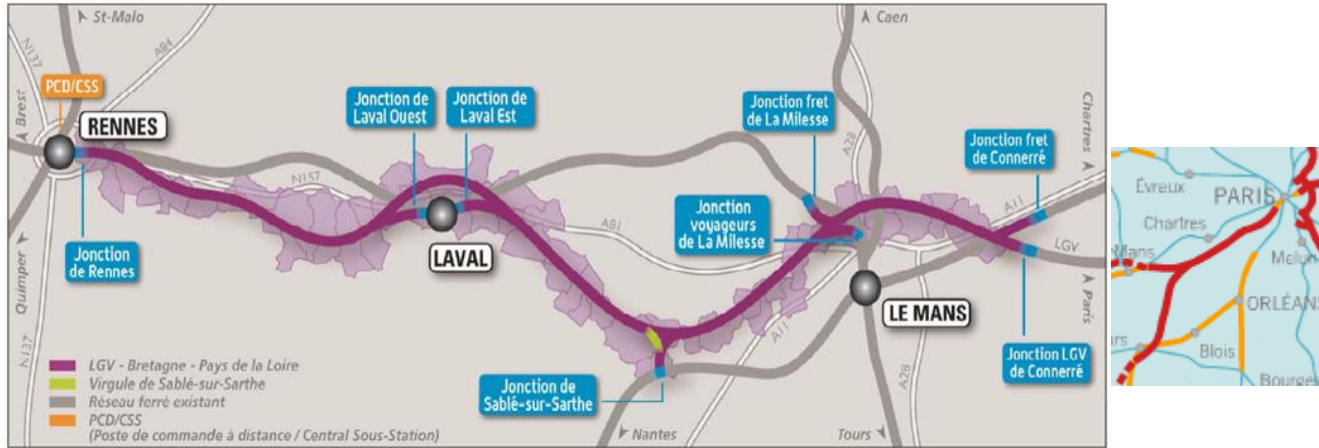
HSL Sud Europe Atlantique  
(SEA)



HSL Contournement Nîmes Montpellier  
(CNM)



# HSR Bretagne Pays de Loire (BPL)



- 182 km
- Commissioned in July 2017
- 1h30 from Paris to Rennes instead of 2h
- PPP contract signed with ERE in July 2011 for 25 years

# Contournement Nîmes Montpellier (CNM)

## HSR & Fret line

- 80 km
- Commissioned in December 2017
- 3h from Paris to Montpellier instead of 3h30
- PPP contract signed with Oc'Via in June 2012 for 25 years



# CONCESSION / PPP OPERATIONS DETAILS

Projets	Contract	Duration	Design	Invest	Tarification, slots fees	Operation
			Build			
			Finance			
			Maintenance			
Sud Europe Atlantique	Concession	50 y	LISEA	7,2 Mds€	LISEA	LISEA, which subcontracts to SNCF Réseau
Bretagne Pays de Loire	Partnership	25 y	ERE	3,4 Mds€	SNCF Réseau	SNCF Réseau
Contournement Nîmes Montpellier	Partnership	25 y	Oc'Via	2,0 Mds€	SNCF Réseau	SNCF Réseau
Total				<b>12,6 Mds€</b>		

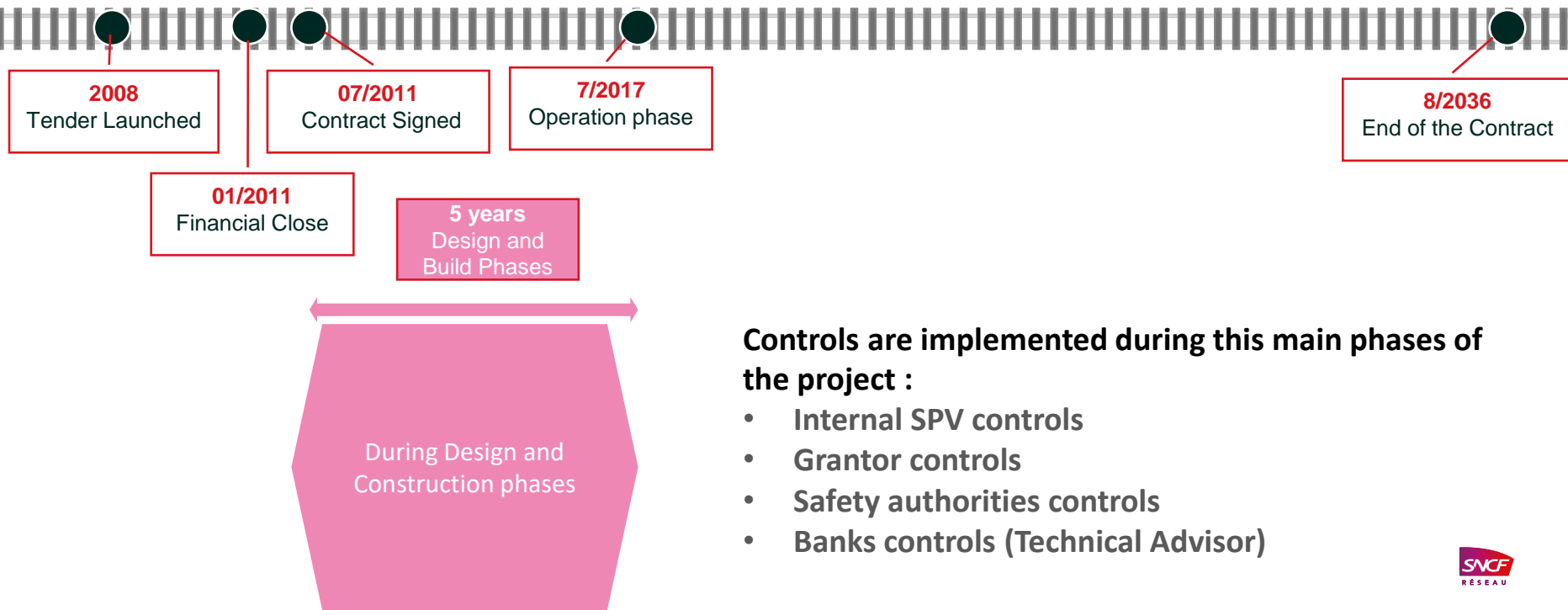


# 02

## Monitoring organisation

# MONITORING AND CONTROL ARE NEEDED AT THE BEGINNING OF THE PROJECT

Focus on HSL Bretagne-Pays de la Loire (BPL)

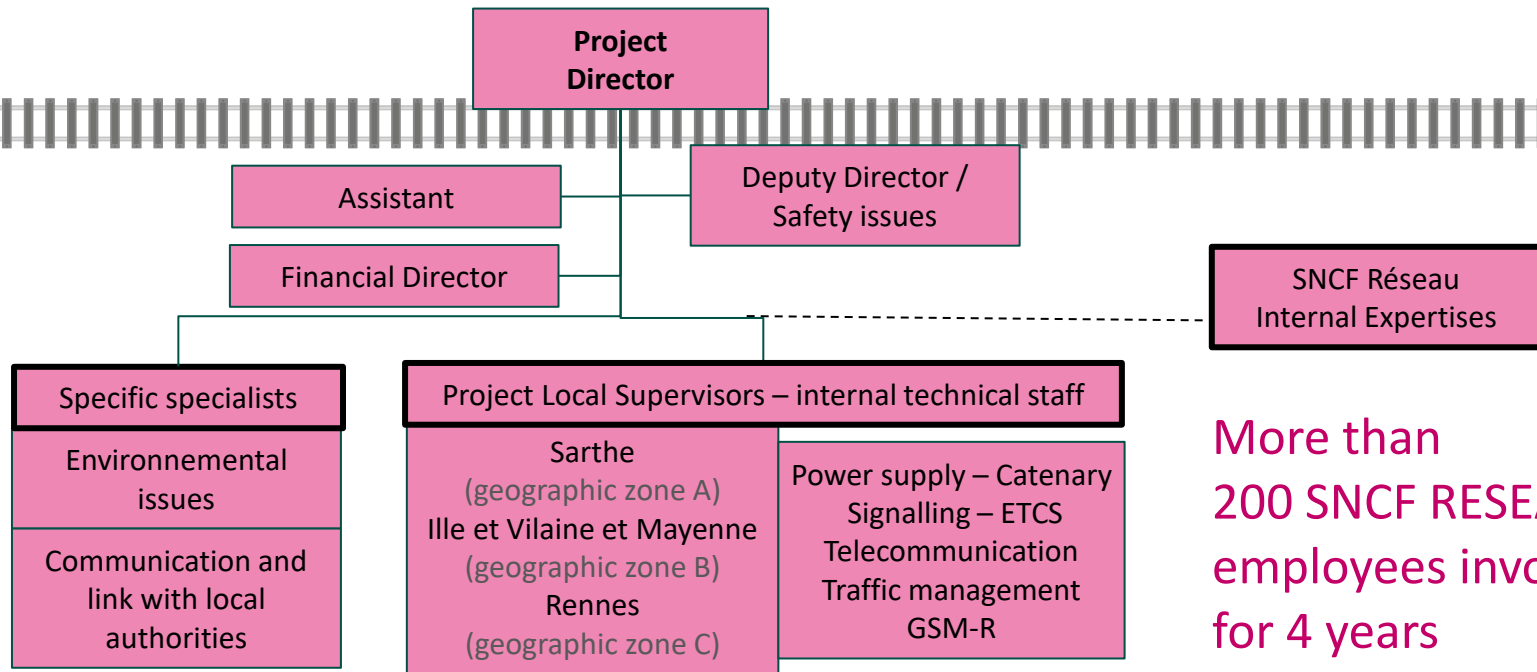


**Controls are implemented during this main phases of the project :**

- Internal SPV controls
- Grantor controls
- Safety authorities controls
- Banks controls (Technical Advisor)

# ORGANISATION SCHEME DURING DESIGN AND BUILD

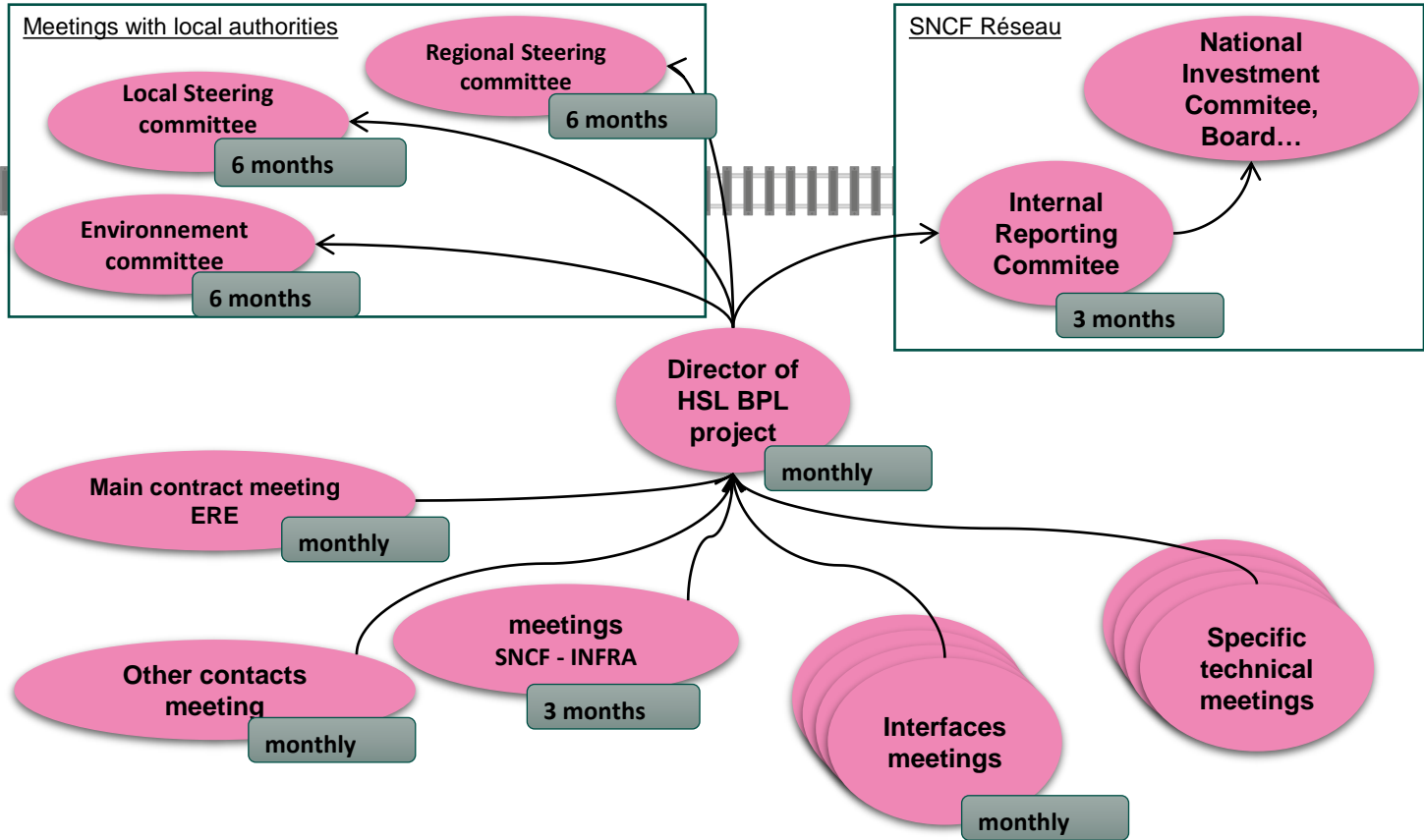
Focus on HSL Bretagne-Pays de la Loire (BPL)



More than  
200 SNCF RESEAU  
employees involved  
for 4 years

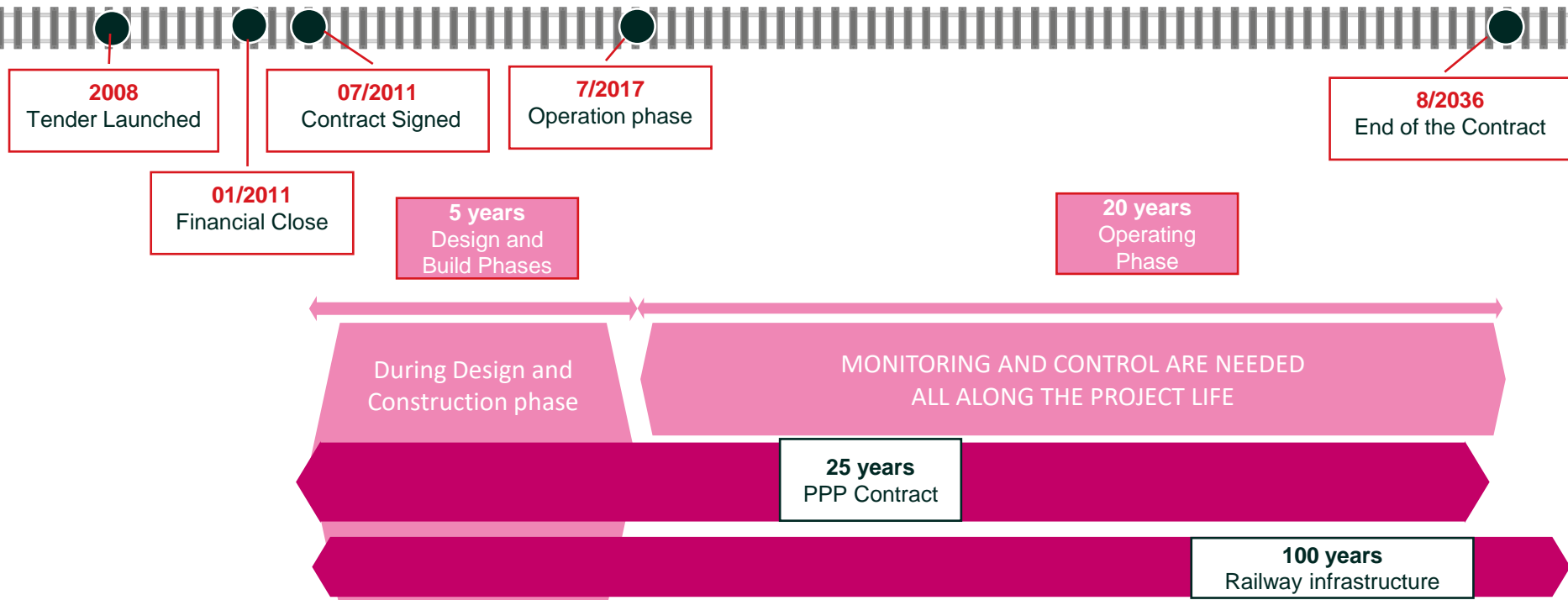
14 full time employees for BPL Project

# DESIGN AND BUILD PHASES MEETINGS

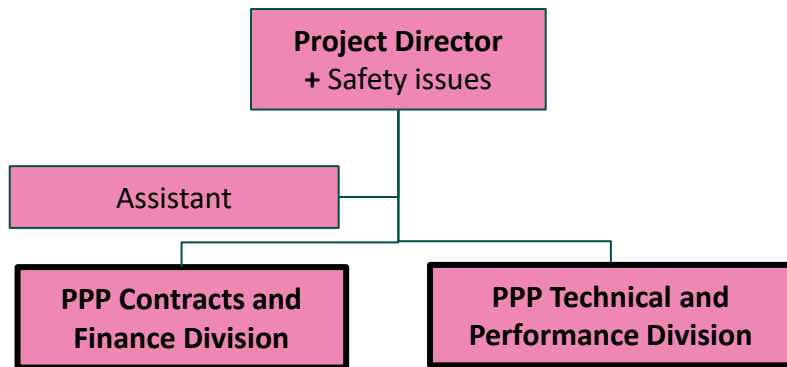


# MONITORING AND CONTROL ARE NEEDED ALSO ALL ALONG THE PROJECT LIFE

Focus on HSL Bretagne-Pays de la Loire (BPL)



# SNCF RESEAU ORGANISATION IN OPERATIONAL PHASE



10 full time employees  
for 3 contracts 13 Mds€

**A Specific team implemented  
on a long-term base**

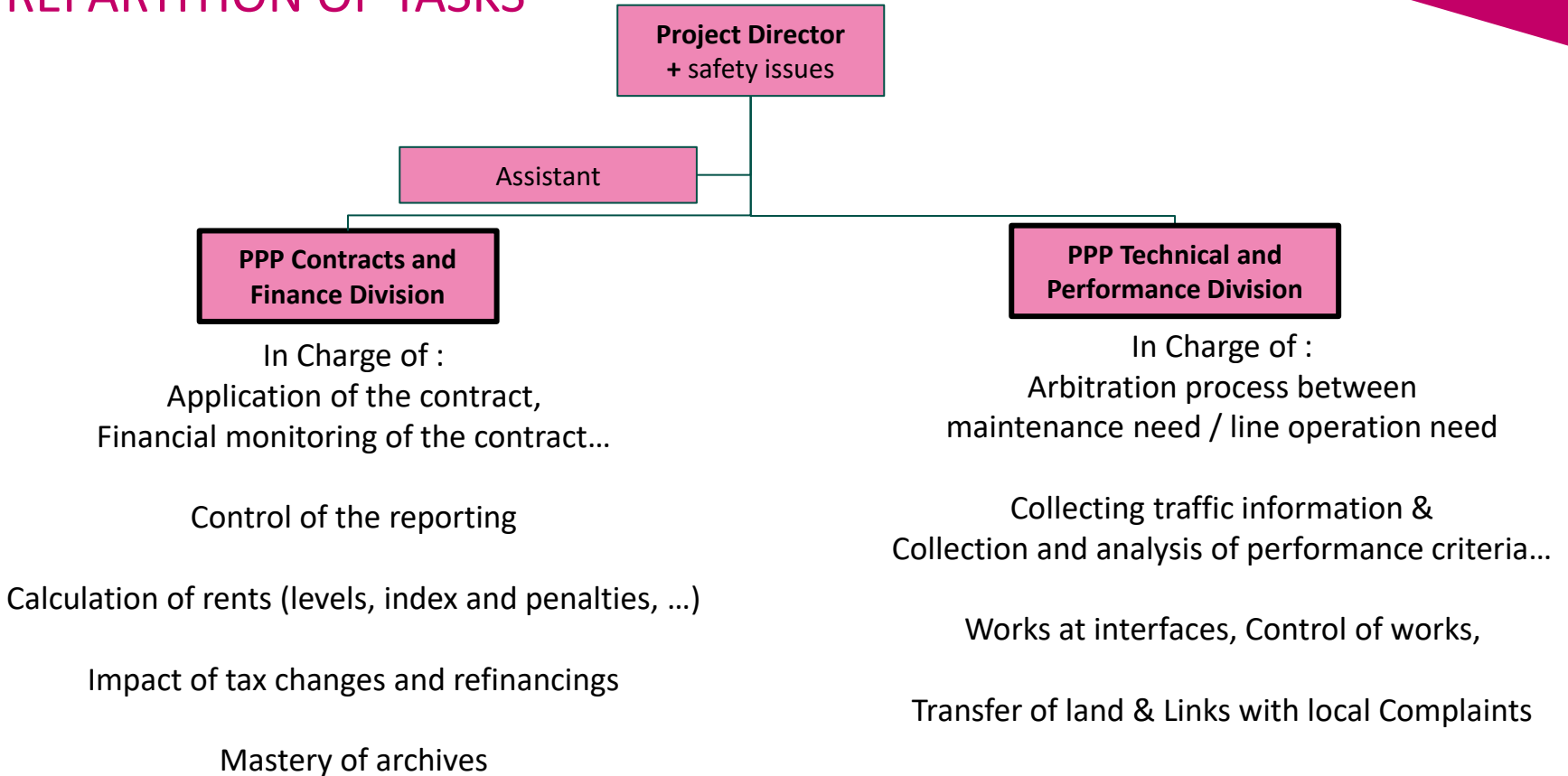
With efficiency in contract management

Quarterly monitoring committees

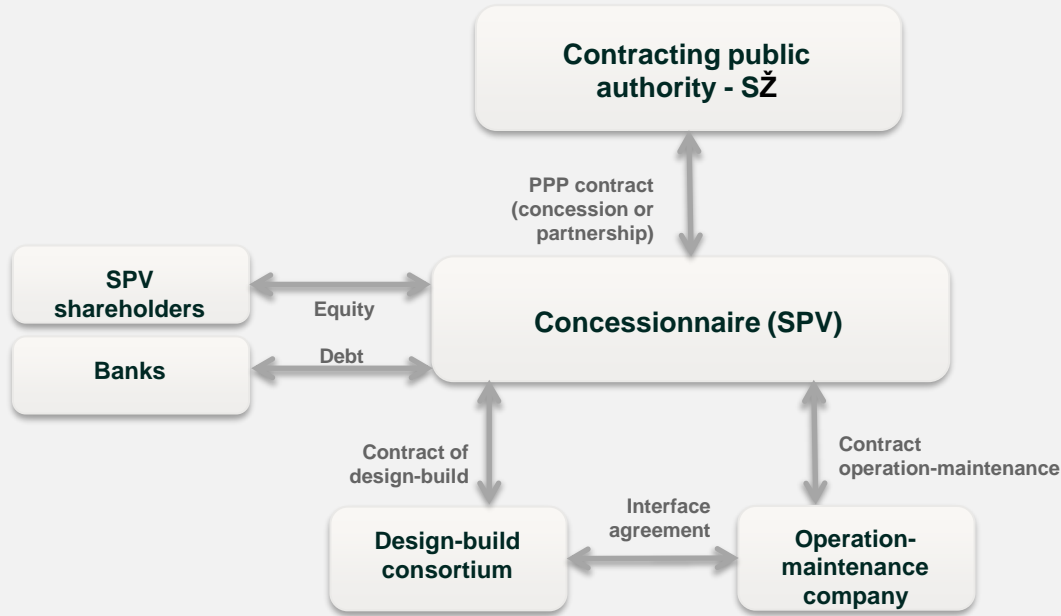
Management of PPP contracts in particular  
safety, operational, legal, financial, technical  
and performance, environment dimensions

General coordination of interfaces between  
the different SNCF Réseau entities

# REPARTITION OF TASKS



# RISK ANALYSIS IS NEEDED TO DEFINE A BETTER ORGANISATION





03

KPI

## BREAKDOWN OF PPP RENTS

Annual rent =

MC = Maintenance Cost x Level of  
traffic x Indexation

+

RC = Renewal Costs x Indexation

-

Penalties = Based on KPI

Level of traffic is for +/-10% of the Maintenance Costs  
Penalties are capped in % of the rent



# KPI AND RENTS

- Define measurable KPIs
  - Level of traffic
  - Regularity
  - Availability
  - Reliability
  - Comfort
- Define the reference values !

The reference values need to be easy to define !  
If not ... change it !

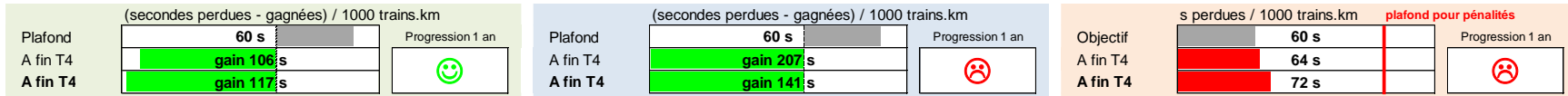
## Level of Traffic

- Define the way to deal with gaps between traffic measured by grantor and by SPV...
- Define the traffic to take into account during periods of data unavailability, strike, extrem weather conditions...

Level of traffic impact  $\pm 10\%$   
of the Maintenance Costs

# Example for regularity:

## REGULARITE




- $Tr_{(mn)}$  = Sum of minutes of delay per 1000 km
- Example over 1 year:
  - Nb minutes late: 200 min,
  - Number of trips: 3000,
  - Length of a journey: 300 km,
  - $Tr = 200 / ((3000 \times 300) / 1000) = 0.22$  min


Objective < 1 min / year


If the objective is not reached => Penalties

# Example for availability

## DISPONIBILITE

	Temps de relève moyen du mainteneur	Tendance 1 an
Plafond	120 min	
A fin T4	105 min	
A fin T4	115 min	

	Temps de relève moyen du mainteneur	Tendance 1 an
Plafond	120 min	
A fin T4	72 min	
A fin T4	66 min	

	Temps de relève moyen du mainteneur	Tendance 1 an
Plafond	120 min	
A fin T4	97 min	
A fin T4	119 min	

- Total time spent for Maintenance purpose

If more than defined in the contract => Penalties



# Example for reliability

## FIABILITE

Incidents > 200min

3
0
1

Plafond / an

A fin T4

A fin T4

Incidents /100 km voie simple

15,0
8,7
6,9

Tendance 1 an



Plafond

A fin T4 :

A fin T4

Incidents /100 km voie simple

15,0
5,2
12,2

Tendance 1 an



Plafond

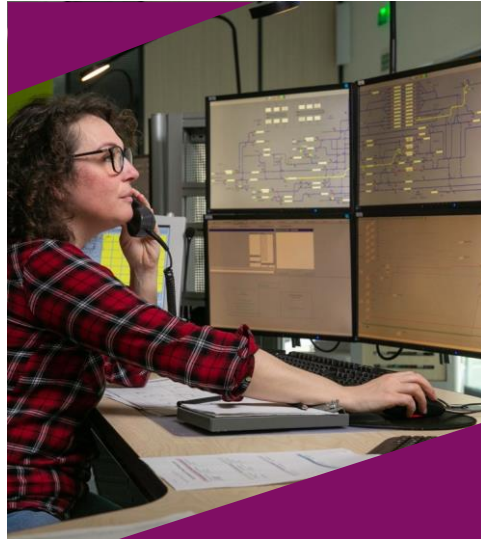
A fin T4

A fin T4

Incidents /100 km voie simple

16,0
19,0
29,8

Tendance 1 an

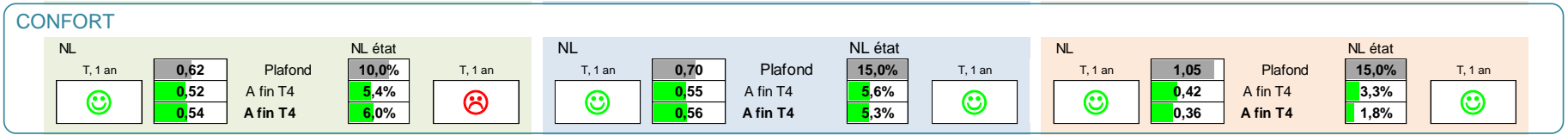


- Total of incident / 100 km of railway

Objective < 15 u / 100 km / year

If the objective is not reached => Penalties

# Example for comfort indicators check :



- Control measures are carried out partly by SNCF Réseau vehicles

Or

- Measurements taken by machines validated by SNCF Réseau



IRIS 320

MAUZIN



If the objective is not reached => Penalties



# PENALTIES ARE CAPPED IN PPP CONTRACTS IN FRANCE

Annual rent =

MC = Maintenance Cost x Level of traffic x Indexation

+

RC = Renewal Costs x Indexation

-

Penalties = Based on KPIs

Level of traffic impact +/-10% of the Maintenance Costs

**Penalties are capped in % of the rent**

# 04

## CONCLUSIONS

# SAFETY IS ALWAYS OUR PRIORITY

Safety culture has to be transmitted from the beginning to partners

Construction company are not operators/maintainers... safety culture is not the same !

Plan controls/audits from the design and studies phases

Be present for the pre-operational phases of drafting the operation documentation (safety plan, particularly on the interfaces)

Implement audit and improvement plans

SAFETY INDICATORS NEED TO BE FOLLOWED

TOUS SNCF AMBITION RESEAU  
SÉCURITÉ ET SÛRETÉ

**Exploitation des Lignes Nouvelles en PPP**  
Excellence Sécurité : résultats

SNCF RESEAU

SÉCURITÉ EXPLOITATION FERROVIAIRE - SEF							SÉCURITÉ ET SANTÉ DU TRAVAIL - SST						
Cf Annexe I Directive (UE) 2016/798	T1	T2	T3	T4	Total	Rappel	T1	T2	T3	T4	Total	Rappel	
Accidents significatifs	0/0/0	0/0/0			0/0/0	1/0/1	Accidents avec arrêt de travail	0/1/1	0/0/1		0/1/2	4/3/2	
Victimes d'accidents significatifs	0/0/0	0/0/0			0/0/0	0/0/0	Jours d'arrêt	0/15/59	0/0/30		0/15/89	324/21/18	
Suicides ou tentatives de suicide	0/1/0	1/0/0			1/1/0	0/0/0	Accidents sans arrêt de travail	3/NC/0	3/NC/0		6/NC/0	8/NC/3	
Événements précurseurs	0/0/1	2/0/3			2/0/4	2/0/0	Presque accident	4/NC/40	6/NC/65		10/NC/105	16/NC/19	
							Accidents de trajet	0/NC/0	0/NC/0		0/NC/0	1/NC/1	

# FEEDBACK AND VIGILANCE : CONTRACTS MANAGERS REQUIRED

## SAFETY

- Approval process
- Interface management

## NON-PERFORMANCE OF THE LINE

- Penalties... but not only... need to work together to improve the performance

## CONTRACT CHANGES

- Process of evolution of the contract ...
- ... because in 25/50 years there are always some changes !

## INSURANCE COMPANY and THIRD PARTY

- Insurance covers the residual risk not covered by the parties
- For example, difficulties in anticipating changes in the insurance market

## ARBITRATION vs LITIGATION

“ To include long-term contracts managers is a key factor of success... ”

LONG-TERM PROJECT WANTED ?  
LONG-TERM STAFF NEEDED !

DĚKUJI  
THANK YOU  
MERCI